

ECLEAR SERVICES LIMITED CDC House, 99-B, Block B, S.M.C.H.S. Main Shahrah-e-Faisal, Karachi



GPH SECURITIES (PVT) LIMITED Room No. 202, 2nd Floor, LSE Plaza, 19-Khayaban-e-Aiwan-e-Iqbal, Lahore.

For official use of the Participant (who is PCM/ T&C for all categories of Securities Brokers)						
Application Form No.						
TRE Certificate No.						
Securities Broker Registration No.						
CDS Participant ID						
Sub-Account No.						
Trading Account No. (Back-office ID) (if applicable)						

CUSTOMER RELATIONSHIP FORM FOR INDIVIDUALS (Please Also Fill KYC APPLICATION FORM for Main and Joint Applicants)

N. 4 C. 1	T		(Pleas	se use B	LOCK L	ETTERS	to fill th	e form)								
Nature of Account Single	Joint															
I/We hereby apply for opening of my/our Trading Account with the Securities Broker and Sub-Account with the Participant who is EClear Services Limited (ESL) providing settlement and custody services to all categories of Securities Brokers:																
A. REGISTRATION (AND OTHER) DETAILS OF MAIN APPLICANT (The information should be same as provided in the KYC Application Form)																
1. Full name of Applicant (As per C	1. Full name of Applicant (As per CNIC/SNIC/NICOP/ARC/POC/Passport) MR. / MRS. / MS. UKN No.															
2. CNIC SNIC NICOP POC Passport No:	ARC	_														
[Please tick (\(\sigma \)) appropriate box] 3. Details of Contact Person: [Note:	Conta	ot Donago	- ah all at	la o 4la o a		41 41.	4l. o 1	Tain An	nli a aut		. of 41. o	Inima A		40 04 41	i. 144	
However, Attorney shall not be a Par	: Coniac rticipant	n Persoi t/TRE Ce	ı snau noı ertificate H	ve ine p Iolder o	r its Di	nner ind rector o	ın ıne w r Repre	taın Ap _l sentativ	pucanı, e. Wher	any one e Conta	e oj ine . ict Pers	on is th	ppucan e Main	is or ine Applica	ar Auoi int or ai	ney.
the Joint Applicants, please tick () t Form for CDS. Where Contact Perso	the appr	opriate .	box (a) bel	low and	use the	contac	t details	of such								
(a) Contact Person: Main Applicant	Jo		icant No. 1			plicant			int App	licant N	lo. 3	Atto	rney			
(b) Attorney Name: MR. / MRS. / M. (c) Mailing Address:	S.															
(d) CNIC SNIC NICOP	ARC	П														
POC \square No. [Please tick (\checkmark) appropriate box]																
(e) Expiry date of CNIC//SNIC/NICO	OP/ARC		D	D	/	М	Μ	/	Y	Y	Y	Y		l		
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(For a foreigner) (g) Contact No:		Da	te of Issue	:					Date	of Expi	ry:					
Land Line No.: (optional)		(h)	Fax: (opti	onal)					(i) Er	nail :(*))					
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Person is an Attorney, the Attorney																
access. 4. Permanent Address:																
	Please u	ise the d	etails as pi	rovide i	n the K	YC Appi	lication	Form a	nd enter	r the sai	ne in th	e CDS				
Main Applicant]																
B. REGISTRATION (AND OTHE	R) DET	TAILS (B. REGISTRATION (AND OTHER) DETAILS OF THE JOINT APPLICANT(S) (The information should be same as provided in the KYC Application Form. Complete													
details of Joint Holders shall be fetched from the Central Portal / KIS)										e same as	provided	l in the K	YC Appl	ication Fo	rm. Com	plete
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	(a) Name of	F Nominae										
5. Particulars of nominee	(a) Name of	Nommee:		$\overline{}$	G	IF		.1		34.4		
(Optional but if desired,	(L) D-1-4:	M-:- A1:		Щ	Spouse		Fa	ther	Ш	Moth	er	
nomination should only be made in case of sole individual and not	(b) Relationship with [Please tick (✓) appro		. .		Brother	L	Sis	ter		Son		
joint account)					Daughte	er						
[Nomination may be made in terms of requirements of Section 79 of the	(c) CNIC SNIC	NICOP										
Companies Act, 2017, which inter	ARC POC No	D:										
alia requires that person nominated	[Please tick (✓) appr	onriate box l										
as aforesaid shall not be a person other than the following relatives of	(d) Expiry date of CNIC		ARC / POC:									
the Sub-Account Holder, namely: a					sport Num							
spouse, father, mother, brother,	(e) Passport details:	n on a Dakistani	origin)		e of Issue e of Issue:							
sister and son or daughter.]	(In case of a foreigne	r or a Pakisiani	origin)		e of Expir							
D. CDC access: CDC provides <i>FREE 0</i>	OF COST services under CD	OC access whereby	y Sub-account				ess to the	r account	related	informati	ion.	
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1. Do you wish to subscribe to free o	of cost IVR/Web Servic	e? [Please tick ((🗸) the appr	opriat	e box]		Ye	S			No	
2. If you are subscribing to IVR and	l Web Service, please p	rovide followin	g details of	your (Contact P	erson:						
(a) Date of Birth	D D	/ M	I M		/	Y	Y	Y		Y		
(b) Mother's Maiden Name: E. AUTHORIZATION UNDER SE	CTIONS 12 AND 24 O	F THE CDC A	CT EXCLU	SIVE	LY FOR	SETTLE:	MENT (OF LIND	ERLV	ING T	RADES	
PLEDGE AND RECOVERY OF PA	AYMENTS, CHARGE	S AND LOSSE	S (FOR SU	B-AC	COUNT (ONLY)						
I/we the undersigned, hereby give my/ Book-entry Securities beneficially own	ned by me/us and entere											;
exclusively meant for the following pu	•		1 1' 00	1.				c .:				
a. For the settlement of any ub. For pledge securities transa											l through	the
Clearing House from time		g House relating	g to any or m	y/Our i	underrynig	g market t	ransaciio	iis (trauc	<i>(</i> 3) 10 0	e semed	unougn	tile
c. For the recovery of paymen												
d. Movement by me/us from Participant to my/our Sub												
Account which is under the						irticipant (or to my	/our but	J-ACCO	unt unu	ci ally ivi	laiii
e. Securities transactions whi	ch has been made by wa					Family M	Iembers	or other	person	s in acco	ordance v	vith
the CDC Regulations from f. For the recovery of any characters.		ny or all of the a	hove transac	tions c	earried out	hy me/ us	s or servi	ces avail	ed: and	1/or		
g. Delivery Transaction made								ces avan	cu, un	a/ OI		
Specific authority on each occasion sh purposes as permitted under the applic	hall be given by me/us to	the Participant	for handling	of Boo	ok-entry S	ecurities b	oeneficia	lly owne	d by m	e/us for	all other	
Note: Please note that above shall serv												
Account Holder(s) and entered in his/h however require specific authority in v												
worth Rs. 500,000/- and above, the ab										, ~		
F. OPERATING INSTRUCTIONS												
r. orekaring norwellong			Names of	f Signa	atory(ies)				Specim	en Sign	atures	
1. Signatory(ies) to give instruc		(a)			•							
Participant/TREC Holder pertaining		(u)										
of the Sub-Account / Trading Account		(b)										
(Please specify Sub-Account and tradi instructions in the relevant column alo		(c)										
specimen signatures of authorised sign			<u> </u>									
· ·		(d)										
2. Operating Instructions in writing [Please (✓) appropriate box]	:	Singl	y (Either or S	Survivo	or)			Attorn	ey			
(If client intends to specify different instruc			y [any]		_							
Trading Account and Sub-Account, please s Instructions for Sub-Account in column 3 b			se mention th gnatories)	ie rele	vant numb	ers of						
	·		· · · · · ·				\vdash	A 44				
3. Sub-Account Operating Instruction [Please (✓) appropriate box]	ons:	Singl	<u> </u>				Ш	Attorn	ey			
(Applicable only in case client intends to sp	ecify different operating		y [any] se mention th	ie rele	– vant numh	pers of						
instruction for Trading and Sub-Account)			gnatories)									
G. SIGNATURES			T 5 .									
Name of Applicant:			Date: Place:			Sig	nature:					
Name of Joint Applicant No 1:			Date: Place:			Sig	nature:					
		Date:	Signature:									
Name of Joint Applicant No 2:			Place:			Sig	nature:					
Name of Joint Applicant No 3:			Date: Place:			Sig	nature:					
			Date: Place: erms of the e		ed Terms a	Sig	nature:	ımended	from ti	ime to ti	me and	
Name of Joint Applicant No 3: I/we hereby agree to admit the Applica	pening, maintenance and		Date: Place: erms of the e	ount.	ed Terms a	Sig	nature:	mended	from ti	ime to ti	me and	

I	Witnesses:																				
	1. Name:																				
	Signature:			CNIC	No:						-								-		
	2. Name:																				
	Signature:			CNIC	No:						-								-		
	Enclosures*: 1. Copy of valid CNIC/. 2. Copy of Power of Att 3. Copy of Zakat Declat 4. Terms and Condition * Note: Non-resident/ fore	torney (ration of s of rele	if applicable f the Applica evant service), duly att nt and the provider,	ested by Joint A as appl	notary papelicant icable.	public (t (if app	suggeste licable).	In case	t as annex of Non-M	ture). Iuslim, a	an affida	vit shall	be subm	nitted.	t(s).					
	H. FOR THE USE		CURITIE	S BROE	KER O	NLY V	VHER	E SET	TLEM	ENT A	ND CU	STOD	Y SER	VICES	SARE	PROVI	DIED I	BY EC	LEAL	R	
	SERIVICES LIMIT																				
	Particulars of Custor	ner Rel	lationship F	orm ver	ified by	y :															
	Application:		Approve	d		Rejec	eted		Signa	ture: (A	uthoriz	ed sign	atory)/S	Stamp		Date:					
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	Trading Account opened by:																				
	Saved by:								Poste	d by:											
	Signature:			Date:					Signature: Date:												
	Remarks: (if any)																				
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	I. FOR THE USE C						SUB-A	CCOU	NT IS	OPEND	ED W	ITH E	CLEA	R SER	VICES	LIMIT	<u>red</u>				
	Particulars of Custor	ner Re	lationship F	orm ver	ified by	y :			1												
	Application:		Approve	d		Rejec	eted		Signature: (Authorized signatory)/Stamp Date:												
	Sub-Account no. issu																				
	Sub-Account opened by:																				
	Saved by:								Posted by:												
Signature: Date: Sig							Signature: Date:														
I	Remarks: (if any)																				
I							ACKN	OWL	EDGE	MENT	RECE	IPT									
	Application No:										of recei										
	I/We hereby confirm	and ac	knowledge	the rece	ipt of a	duly fill	ed and	signed	Custon	ner Rela	tionshi	p Form	from ti	he follo	wing A	pplican	t:				
	[Insert Name of App									Parti	cipant' & Signa	s				•					
	1.									Seal (x Sigila	ature:									
	2																				
	4.									•											

TERMS AND CONDITIONS

Please read and understand the Terms and Conditions, attached herewith as Annexure A, before signing and executing this form

DECLARATION & UNDERTAKING

I/We, the undersigned Applicant(s), hereby declare/undertake that:

- I/We am/are not minor(s);
- b) I/We am/are of sound mind;
- I/We have not applied to be adjudicated as an insolvent and that I/We have not suspended payment to any financial institution and that I/We have not c) compounded with my/our creditors;
- I/We am/are not an undischarged insolvent;
- I/We confirm and acknowledge that I/We have received the Terms and Conditions, duly stamped, dated, and signed by the Compliance Officer of Securities Broker (for the purpose of Trading Account) and Participant (for the purpose of Sub-Account), as an annexure to this Form at the time of signing of this From and have carefully read, understood and accepted the attached Terms and Conditions which are deemed to be a part of this Form and I/We hereby unconditionally and irrevocably agree and undertake to be bound by and to comply with the attached Terms and Conditions and any other terms and conditions provided to me/us and placed on the website of the Securities Broker for the purpose of Trading Account and Participant for the purpose of Sub-Account, which may be notified from time to time with the approval of the concerned authorities modifying or substituting all or any of the attached Terms and Conditions in connection with the opening, maintenance and operation of the Sub-Account / Trading Account, as the case may
- I/We hereby confirm that the Terms and Conditions shall constitute a Contract between the Parties hereto and govern opening, maintenance and f) operations of Trading Account, Sub-Account which shall be binding on the Sub-Account Holder as well as the Securities Broker (for the purpose of Trading Account) & Participant (for the purpose of Sub-Account) and sharing of UIN and KYC information to/from NCCPL and ancillary matters
- I/We further agrees that agreement executed between the Securities Broker and PCM/T&C (as the case may be) for providing the settlement and custody services will be the integral part of this contract and will be binding on me/us.
- The information furnished in this form is complete, valid, true and correct to the best of my/our knowledge and I/We shall inform the Securities Broker h) (for the purpose of Trading Account) and Participant (for the purpose of Sub-Account) immediately in writing of any change therein;
- i) In case any of the above information is found to be false or misleading or suspension of any material fact, will render my/our Sub-Account/Trading Account or both accounts, as the case may be, liable for termination and I/We shall be subject to further action under the law;
- All the documents filed/submitted by me/us for the purpose of this application are genuine and valid, bearing genuine signatures and stamps of duly i) authorized individuals/representatives and are in accordance with the applicable law;
- I/We agree that I/we shall not place any trading order in case of any concern or disagreement with any Terms and Conditions shared by Securities Broker (for the purpose of Trading Account) and Participant (for the purpose of Sub-Account) and placement of trading order shall mean that I/we have affirmed/consented with the Terms and Conditions; and
- I/We hereby now apply for opening, maintaining and operating Sub-Account and Trading Account, as the case may be, with the Securities Broker (for 1) the purpose of Trading Account) and Participant (for the purpose of Sub-Account).

We, the undersigned as Securities Broker and Participant, hereby declare/undertake/confirm that:

- We have provided in full the Terms and Conditions attached as an Annexure to this Form to the Customer/Sub-Account Holder at the time of filing of this Form and we hereby further confirm that provided Terms and Conditions are available on our website and update the same immediately upon occurrence of any change in Terms and Conditions. We further confirm that trading account and Sub-Account of customer and Sub-Account Holder shall be activated/opened only upon affirmation of the Terms and Conditions by the customer and Sub-Account Holder; and
- We have no doubt or concern that the Terms and Conditions shared with Customer and Sub-Account Holder by us are not updated and has any difference when compared with the specified Terms and Conditions and the attached Terms and Conditions also form part of this Form.

DISCLAIMER FOR CDC ACCESS SERVICES

The main objective of providing information, reports and account maintenance services through the Interactive Voice Response System, Internet /Web access and Short Messaging Service ("SMS") or any other value added service is to facilitate the /Sub-Account Holders ("Users") with a more modern way to access their information. CDC makes no other warranty of the IVR, Internet /Web access, SMS or any other value added services and Users hereby unconditionally agree that they shall make use of the internet/web access subject to all hazards and circumstances as exist with the use of the internet. CDC shall not be liable to any Users for providing and making available such services and for failure or delay in the provision of SMS to Users and all Users, who use the IVR, internet access, SMS or any other value added services, shall be deemed to have indemnified CDC, its directors, officers and employees for the time being in office and held them harmless from and against any losses, damages, costs and expenses incurred or suffered by them as a consequence of use of the IVR system, internet/web access, SMS or any other value added services.

All Users hereby warrant and agree that their access of the internet /web by the use of a User-ID and login is an advanced electronic signature and upon issuance of such User-ID to the user, they hereby waive any right to raise any objection to the compliance of the User-ID and login with the criteria of an advance electronic signature.

to all the agreed to

•	s and terms of use as s	•		net/Web access, SMS or any other value added services agree to caccess.com.pk which shall be deemed to have been read and a
Signatures:				
Main Applicant	Joint Applicant 1	Joint Applicant 2	Joint Applicant 3	Securities Broker (for trading account) Participant (for Sub-Account)

TERMS AND CONDITIONS

Please read and understand the Terms and Conditions before signing and executing this form

These Terms and Conditions shall constitute a Contract between the Parties hereto. This Contract shall govern opening, maintenance and operations of Trading Account, CDC Sub-Account(s) and sharing of UIN and KYC information to/from NCCPL and ancillary matters connected therewith.

GENERAL TERMS AND CONDITIONS

- 1. All Trades, Transactions, including non-Exchange Transactions, Derivative Contracts and deals (jointly referred to as "Transactions") between the Parties and Clearing and Settlement thereof and opening, maintenance and operations of Sub-Account in the CDS shall be subject to the Securities Act, 2015, Central Depositories Act, 1997, Pakistan Stock Exchange Limited (PSX) Regulations, Central Depository Company of Pakistan Limited (CDC) Regulations, CKO Regulations, 2017, National Clearing Company of Pakistan Limited (NCCPL) Regulations, the Securities Brokers (Licensing and Operations) Regulation, 2016 and Professional Clearing Members Regulations, 2020 including Procedures, Manuals, Polices, Guidelines, Circulars, Directives, and Notifications issued and as amended) thereunder by the Securities and Exchange Commission of Pakistan (SECP), PSX, CDC or NCCPL from time to time.
- The information provided in KYC application form and/or CRF shall be in addition to and not in derogation of the requirements prescribed under Anti-Money Laundering and Countering Financing of Terrorism Regulations, 2018.
- 3. The Securities Broker and Participant shall ensure provision of copies of all the relevant laws, rules and regulations at its office for access to the Sub-Account Holder(s) and Customer(s) during working hours. The Securities Broker and Participant shall ensure that its website contains hyperlinks to the websites/pages on the website of PSX, CDC, NCCPL and the SECP displaying above said regulatory framework for reference of the Customers/ Sub-Account Holder.
- 4. In case of a Joint Account, all obligations and liabilities of the Applicants under these Terms and Conditions shall be joint and several.
- 5. These Terms and Conditions shall be binding on the nominee, legal representative, successors in interest and/or permitted assigns of the respective Parties hereto.
- 6. The Securities Broker and Participant shall provide a list of its Registered Offices and Representatives authorized and employees designated to deal with the Sub-Account Holder(s)/Customer(s) along with their authorized mobile/landline/fax number(s), email and registered addresses. Any change(s) therein shall be intimated in writing to the Sub-Account Holder(s)/Customer(s) with immediate effect.
- 7. Subject to applicable laws, the Securities Broker and Participant shall maintain strict confidentiality of the Customer related information and shall not disclose the same to any third party. However, in case the SECP, PSX, CDC or any competent authority under the law, as the case may be, requires any such information, the Securities Broker and Participant shall be obliged to disclose the same for which the Customer shall not raise any objection whatsoever.
- 8. The Securities Broker and Participant shall independently verify any of the Customer's related information provided in this Form and under the relevant laws, rules and regulations for the purpose of KYC.
- 9. In case of any change in the Customer's related information provided in this Form, the Customer shall provide necessary details to the Participant and Securities Broker. Upon receipt of instruction from the Customer, the Participant and Securities Broker shall give effect to such changes in the manner prescribed under the relevant regulations. The Participant and Securities Broker shall have the right to incorporate any change(s) in the Sub-Account Holder(s)/Customer's information in the CDS as sent by NCCPL as CKO and that such change(s) shall be deemed to have been authorized by the Sub-Account Holder(s)/Customer(s). In case of any change in the Participant's and Securities Broker's address or contact numbers or any other related information, the Securities Broker and Participant shall immediately notify the Sub-Account Holder(s)/Customer(s).
- 10. Any change in this Form or these Terms and Conditions by virtue of any changes in the aforesaid legal frameworks shall be deemed to have been incorporated and modified the rights and duties of the Parties hereto. Such change(s) shall be immediately communicated by the Securities Broker and Participant to the Sub-Account Holder(s)/Customer(s).
- 11. The Securities Broker and Participant and the Customer shall be entitled to terminate this Contract without giving any reasons to each other after giving notice in writing of not less than one month to the other Party. Notwithstanding any such termination, all rights, liabilities and obligations of the Parties arising out of or in respect of Transactions entered into prior to the termination of this Contract shall continue to subsist and vest in /be binding on the respective Parties or his /her/ its respective heirs, executors, administrators, legal representatives or successors in interest and permissible assigns, as the case may be. Closure of Sub-Account of the Customer under this clause shall be subject to the condition that neither any corporate action is pending at that point of time in connection with any Book-entry Securities in the Sub-Account nor any Book-Entry Securities are in Pledged Position and that the outstanding dues, if any, payable by any Party to the other Party is cleared and that the Customer has transferred or withdrawn all the Book-Entry Securities from his/her Sub-Account.
- 12. Where applicable, the terms "Sub-Account Holder" and "Participant" used in this Form shall include the "Customer" and "Securities Broker/TRE Certificate Holder" respectively.
- 13. The Securities Broker and Participant should ensure due protection to the Sub-Account Holder / Customer regarding rights to dividend, rights or bonus shares etc. in respect of transactions routed through it and not do anything which is likely to harm the interest of the Sub-Account Holder with/from whom it may have had transactions in securities.
- 14. The Participant and Securities Broker shall ensure that duly filled in and signed copy of this form along with the acknowledgement receipt is provided to the Sub-Account Holder.

TERMS AND CONDITIONS FOR OPENING AND OPERATIONS OF CDC SUB-ACCOUNT

The Terms and Conditions set herein below shall govern the Sub-Account forming part of the Account Family of the CDS Participant Account of the Participant, which shall be binding on the Sub-Account Holder as well as the Participant:

- 1. The Registration Details and such other information specified by the Applicant in this form for opening of the Sub-Account shall appear in the Sub-Account to be established by the Participant in the CDS who shall ensure the correctness and completeness of the same.
- 2. The Book-entry Securities owned by the Sub-Account Holder shall be exclusively entered in the Sub-Account of such Sub-Account Holder.
- 3. Transfer, Pledge and Withdrawal of Book-entry Securities entered in the Sub-Account of the Sub-Account Holder shall only be made from time to time in accordance with the authorization given by the Sub-Account Holder to the Participant in Part (E) above pursuant to Section 12 and 24 of the Central Depositories Act, 1997. Such authorization shall constitutes the congregated / entire authorizations by the Sub-Account Holder(s) in favour of the Participant and supersedes and cancels all prior authorizations (oral, written or electronic) including any different, conflicting or additional terms which appear on any agreement or form the Sub-Account Holder(s) has executed in favour of the Participant.
- 4. Participant shall be liable to give due and timely effect to the instructions of the Sub-Account Holder given in terms of the above-referred authorization with respect to transfer, pledge and withdrawal of Book-entry Securities entered in his/her Sub-Account under the control of the Participant. Such instructions, among other matters, may include closing of Sub-Account.
- 5. Participant shall send within 10 days of end of each quarter Account Balance statement to the Sub-Account Holder without any fee or charge showing the number of every Book-entry Security entered in his/her Sub-Account as of the end of the preceding quarter. Such Account Balance statement shall be generated from the CDS. Further, the Sub-Account Holder may request for such statement (including Account Activity reports) from the Participant at any time on payment of a fee on cost basis as prescribed by the Participant. The Participant shall be liable to provide such report/statement to the Sub-Account Holder within 3 Business Days from the date of receipt of such request, with or without charges.
- 6. In consideration for the facilities and services provided to the Sub-Account Holder by the Participant, the Sub-Account Holder shall pay fees and charges to the Participant as applicable for availing such facilities and services under the Central Depositories Act, 1997, the Regulations and these Terms &

Conditions. In case of outstanding payment against any underlying market purchase transaction, charges and/or losses against the Sub-Account Holder, the Participant shall have the right, subject to Clause 3 above and under prior intimation to the Sub-Account Holder to clear the payment, charges and/or losses (including any shortfall in margin requirements) within the reasonable time prescribed by the Participant, to dispose off the necessary number of Book-entry Securities of the Sub-Account Holder through market-based or Negotiated Deal Market sell transaction or in accordance with the Procedures and apply the net proceeds thereof towards the adjustment of such outstanding payment, charges and/or losses.

- 7. Where admission of Participant to the CDS is suspended or terminated by the CDC, the Sub-Account Holder shall have the right, subject to the Regulations and the Procedures made thereunder, to request CDC to change his/her Controlling Account Holder and Participant shall extend full cooperation to the Sub-Account Holder in every regard, without prejudice to its right of recovery of any dues or receivable from the Sub-Account Holder
- 8. The provision of services as provided for hereunder shall not constitute Participant as trustee and the Participant shall have no trust or other obligation in respect of the Book-entry Securities except as agreed by the Participant separately in writing.
- 9. The Participant is not acting under this application form as Investment Manager or Investment Advisor to the Sub-Account Holder(s).

TERMS AND CONDITIONS FOR TRADING ACCOUNT

- 1. In case any dispute in connection with the Transaction between the Securities Broker and the Customer is not settled amicably, either Party may refer the same to the Arbitration in accordance with the arbitration procedures prescribed in PSX Regulations. The decision of arbitrators shall be binding on both the Parties subject to their rights of appeal in the manner provided in PSX Regulations, if exercised. The name and other relevant particulars of the Customer shall be placed on PSX's website accessible to Securities Brokers if the Customer fails or refuses to abide by or carryout any arbitration award passed against him/her and the Customer shall have no objection to the same.
- 2. The assets deposited as margin by a Customer with the Securities Broker shall only be used by the Securities Broker for the purposes of dealing in securities through PSX on behalf of such Customer other than as authorized by the Customer in writing in the manner prescribed under the relevant regulations.
- 3. The Securities Broker may deposit unutilized funds of the Customers in a separate profit-bearing bank account and shall distribute profit to the Customers out of total profit offered by bank(s) on such funds, unless specified otherwise in writing by the Customer.
- 4. The Securities Broker shall be authorized to act on the instructions of the Customers given through any of the following modes of communication unless specifically designated by the Customer in the Form:
 - a. Telephonic communication over a dedicated telephone line(s) routed through centralized call recording system;
 - b. Email/SMS/Fax/Letter on the authorized email address/mobile/fax/address of the Securities Brokers;
 - Verbal orders placed through personal appearance in the registered office subject to receipt of written acknowledgement of such inperson orders by Securities Brokers.
- 5. The Securities Broker shall make out the Contract Note (physical or electronic form) to the Customers in respect of trades executed on their behalf based on their order instructions not later than the start of next trading day as required under the Securities Brokers (Licensing and Operations) Regulations, 2016 through any of the following acceptable modes of communication unless specifically designated by the Customer in the Form:

 (a)Recognized courier service;
 - (b) Registered Post at given correspondence address;
 - (c)Facsimile number provided on the Form;
 - (d) By hand subject to receipt/acknowledgement; or
 - (e)Email provided on the Form in case of Electronic Contract Note.

All such transactions recorded by the Securities Broker in the prescribed manner shall be conclusive and binding upon the Customer unless the Customer raises observation relating to unauthorized execution of such transaction or any error in the Contract Note within one trading day of the receipt of such Contract Note.

In the event of any dispute relating to order placement or executing of orders, the burden of proof shall be on the Securities Brokers to establish the authenticity of such order placement or execution thereof.

- 6. In case the Customer fails to deposit additional margins within one trading day of the margin call (in writing), the Securities Broker shall have absolute discretion to liquidate the Customer's outstanding positions including the securities purchased and carried in such account to meet the margin shortfall without further notice to the Customer.
- 7. The Securities Broker shall be responsible for the payment of any credit cash balance available in the account of the Customer through cross cheques or other banking channels (instruments) only within one (1) trading day of the request of the Customer subject to the maintenance of the margin requirements.
- 8. The Customer is aware that in the event of his/her non- payment on settlement day against securities bought on his/her account, the Securities Broker may transfer such securities to its Collateral Account under intimation to PSX in the manner as provided in PSX Regulations.
- 9. The Securities Broker shall accept from the Customer payments through "A/c Payee Only" crossed cheque, bank drafts, pay orders or other banking channels drawn on Customer's own bank account in case of amounts in excess of Rs. 25,000/-. Electronic transfer of funds to the Securities Broker through banks would be regarded as good as cheque. The Securities Broker shall provide the receipt to the Customer(s) in the name of the Customers duly signed by its authorized employee and the Customer(s) shall be responsible to obtain the receipt thereof. In case of cash dealings, proper receipt will be taken and given to the Customer(s), specifically mentioning if payment is for margin or the purchase of securities. The Securities Broker shall immediately deposit in its bank account all cash received in whole i.e. no payments shall be made from the cash received from clients. However, in exceptional circumstances, where it becomes necessary for Securities Broker to accept cash in excess of Rs.25,000/-, the Securities Broker shall immediately report within one trading day such instances with rationale thereof to the PSX in accordance with the mechanism prescribed by PSX.
- 10. The Securities Brokers shall make all payments to the Customers through crossed cheques / bank drafts / pay orders or any other banking channels showing payment of amount from their business bank account. Copies of these payment instruments including cheques, pay orders, demand drafts and online instructions shall be kept in record for a minimum period prescribed under the Securities Brokers (Licensing and Operations) Regulations, 2016.
- 11. The Securities Broker shall provide to the Customers a quarterly Account Statement which shall include cash and securities ledgers as back office and CDC Sub-Account records along with reconciliation of any differences therein through any of the aforesaid modes of communication. In case of any discrepancy in the ledger statement, the Customer shall inform the Securities Broker within seven (7) days of receipt of the quarterly account statement to remove such discrepancy. Further, the Securities Broker shall provide to a Customer an Account Statement for a period specified by the Customer as and when requested by such Customer.
- 12. The Customer shall pay all applicable taxes and statutory and regulatory fee and levies and brokerage commissions as are prevailing from time to time in connection with the brokerage services rendered. The Securities Broker/Participant can debit up to the accrued amount of levies and charges the account of the Customers for the abovementioned charges, which shall be clearly detailed in the ledger statement/daily confirmations. Any change resulting in an increase in the brokerage commission shall take effect not earlier than five (5) trading days of intimation of the same to the Customers through acceptable mode of communication prescribed in the Form.
- 13. The Securities Broker shall append a Risk Disclosure Document with this Form in accordance with the specimen provided by PSX.

EClear Services Limited

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